

The resulting Quality Policy is as follows:

### **QUALITY POLICY**

Floor Form Ltd are proud of their reputation for quality and are fully committed to the provision of the highest standards of customer services and the need for continuous improvement in the supply of our products and services.

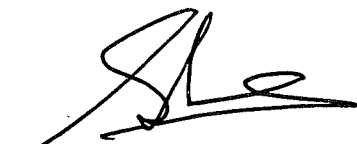
Through the ongoing development of our people and the implementation of effective systems and operational procedures we shall ensure that the needs and expectations of our customers, suppliers and other interested parties are fully satisfied.

We shall ensure that this policy is communicated and understood at all levels within our organisation and that the resulting Quality Management System including this Policy and supporting Quality Objectives will be regularly reviewed to ensure its continuing suitability and effectiveness.

It is the responsibility of every company member to strive for continual improvement in the service we provide, and to acknowledge that quality, and customer satisfaction, are vital to the future of the company.

The company requests that, in the best interests of both the employees and the company, that everyone recognizes and respects the need for a Quality Policy, and that all concerned adheres to the procedures within the Quality Management System.

In order to verify our ongoing commitment to quality and continuous improvement we shall develop, implement and maintain a Quality Management System to comply with the requirements of ISO 9001:2015 and all relevant statutory and legislative requirements.



Managing Director:

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